



# Solving for safer



## Rave Alert 2026 FedRAMP Update

February 8, 2026

*Disclaimer: This document does not constitute a commitment to deliver the features and capabilities listed on the date listed. Best efforts will be made to meet the timeline; however, events may occur that cause release dates or content to slip. It also does not imply that the recipient is automatically eligible to receive all the features listed. Please contact your sales representative or client manager with questions.*

Comments or suggestions? Send them to [rave.product@motorolasolutions.com](mailto:rave.product@motorolasolutions.com)

# Release Summary

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## Powerful New Tools for Your FedRAMP Rave Alert Domain

The next release for FedRAMP-compliant Rave Alert is coming **February 8th, 2026**. This update contains new tools and improvements to help you communicate with clarity.

See [here](#) for a full table of contents with change details.

Major changes include:

- [Use Up To 600 Characters in Text Alerts](#)
- [Add Targetable Addresses to Recipient Data](#)
- [Security Updates](#)
- [Improvements to User and List Management](#)
- [Expanded Reporting Options](#)
- [Delegation Tools for Admin Management](#)
- [Updated NWS and IPAWS Options](#)
- [Appearance and Labels](#)

## What You Need to Do

### Consider Longer Text Messages, New Addresses, and Better Delegation Tools

This release introduces many improvements to Rave Alert to make alerting and domain management easier.

If you have any questions, please reach out to [rave.support@motorolasolutions.com](mailto:rave.support@motorolasolutions.com).

### If You Use Rave Alert's Native MFA Settings – Review Your Settings

This release requires multifactor authentication for all Rave Alert domains and updates available methods for international MFA use. Review your existing MFA settings and make any necessary adjustments.

See [here](#) for more details. This change only affects clients who do not integrate Rave Alert with their own SSO provider.

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# Use Up To 600 Characters in Text Alerts

## In This Section

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[Important Considerations](#)

[Longer Alerts Affect Message Delivery](#)

[Very Old Phones May Not Handle Multiple Messages Well](#)

[Available for CAP Inbound Text Alerts](#)

## Longer Text Messages

Rave Alert now supports longer SMS messages. Add content up to 600 characters and our system will automatically split the message up for delivery.

The screenshot shows the 'Choose Modes' screen in the Rave Alert system. At the top, there is a green circle with the number '2' and the text 'Choose Modes' followed by a 'MORE INFO' link. Below this are three buttons: 'Text' (selected), 'Email', and 'Voice'. Each button has a minus sign (-) or plus sign (+) icon. The 'Text' button is highlighted with a green bar. Below the buttons is a 'Profile:' section with the text 'Emergency Use Only - Rave Short Codes' and a 'MORE INFO' link. Below that is a 'Message:' section with a question mark icon. The message content is: 'Rave Labs: Due to the impending [INSERT WEATHER EVENT], all classes and campus offices will operate remotely starting at [INSERT START TIME/DATE] and continuing until [INSERT END DATE] . Students with on-campus period should contact their profe:'. At the bottom, there is a character count: '249 characters left (3 Messages)' with a question mark icon. Two blue callout boxes are overlaid on the screenshot. The first callout box, located on the right side, contains the text: 'Use the same text features you rely on today – from placeholders to introductory text'. The second callout box, located at the bottom right, contains the text: 'Easily see how many SMS messages your alert takes'.

Today's phones recombine these multi-part messages so your recipients will see one alert on their end. When adding text alert content, the character counter will tell you how many SMS messages your alert will contain.

### You Can Combine This Option with the More Info URL

Include as much information as you want in your text message and direct recipients to additional details at the same time.






## Clear Reports on Total SMS Message Counts


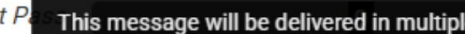
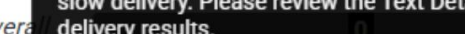
On the alert summary, Rave Alert displays the total number of text alerts sent as usual. To see both alert totals and message part totals, open the SMS Detail Reports.

**Alert Summary : Multi-Part Text Alert Example**

[Back to Archived History](#) [Download Alert Summary](#)

Sent by: Admin, Jane      Opt-In Accounts Targeted: 0      [View Glossary](#)  
Sent On : Mar 26, 2025 - 11:00:01 AM      Internal Users Targeted: 20  
Expires : Jun 26, 2025 - 07:00:00 PM

MODE	MODE PERFORMANCE	RESPONSES	ACTION
 Text	Target Messages = 20 <sup>?</sup> <i>First Pass</i>  14      00h 00m 5s <i>Overall</i>  20      00h 00m 45s	0	 

MODE	MODE PERFORMANCE
 Text	Target Messages = 1 <sup>?</sup> <i>First Pass</i>  0      In Progress <i>Overall</i>  0      In Progress

This message will be delivered in multiple parts, which may slow delivery. Please review the Text Details report for complete delivery results.

The Text Detail report will contain information on all SMS messages sent for your alert.

If you send a multi-part alert, the number of contacts will be smaller than the number of messages. See the Message Terms section for more information on counts.

Message Analysis		
	Count	% of Total
Distinct contacts to message	1	N/A
<b>Total</b>	<b>1</b>	<b>100.0000%</b>
Sent	1	100.0000%
Dropped (Error)	0	0%
Dropped (Safelist)	0	0%
Dropped (Opt-Out)	0	0%

**Users Targeted** - The number of users targeted by the Text mode, based on the selected distribution list(s). Users appearing in more than one selected distribution list are counted once.

**Users messaged** - The number of users who were successfully sent at least one Text message through any one of their Mobile Contacts on file, as limited by the alert configuration.

**Users not messaged** - The number of users who could not be sent at least one Text message due to an error during delivery, or due to a text messaging STOP applied to the user's phone number.

**Users pending** - The number of eligible users who have not yet been sent at least one Text message. When users pending is greater than zero, the Text alert is still in progress.

**Respondents** - The number of messaged users who responded to the Text message at least once.

Message Analysis		
	Count	% of Total
Distinct contacts to message	<b>1</b>	N/A

<b>Total messages sent by method</b>	<b>5</b>	<b>100.00%</b>
Messages sent via SMPP	5	100.0000%
Messages sent via SMTP	0	0%
<b>Total messages generated by status</b>	<b>5</b>	<b>100.00%</b>
Pending Send	0	0%
Success	5	100.0000%
Failed	0	0%
Expired / Cancelled	0	0%

## Message Terms

**Distinct contacts to message** - The number of Mobile contacts targeted by the Text alert, based on the selected distribution list(s) and targeted contacts.

**Messages sent** - Messages which were successfully handed off to a system downstream from Rave. The total will include the count of Message Parts (for messages longer than 160 chars). Non-English languages may consume additional characters due to special characters.

**Messages generated** - Text messages generated by Rave over the course of the alert.

**Pending Send** - Messages currently queued within Rave waiting delivery.

**Success** - Messages acknowledged as received by a system downstream from Rave (either a message aggregator, carrier, or handset).

## Important Considerations

### Longer Alerts Affect Message Delivery

Cell carriers deliver all SMS messages in 160 character sections, whether they are single- or multi-part. This means longer text alerts can slow your message delivery, as each alert will now take multiple messages to complete.

#### *Why Do Longer Text Alerts Slow Delivery?*

If your text alert exceeds 160 characters, each recipient must receive multiple SMS messages before they have the complete alert.

For example: An alert author's SMS alert is 520 characters long. At that length, it will deliver via 3 SMS messages to each recipient. The alert author sends it to 500 recipients.

Rave Alert sends each SMS message part to each recipient, so if no retries are needed, the alert will take 1,500 messages to complete. Even delivered quickly, this additional message volume can delay when a recipient has the complete message.

#### *Operational Messages Are Tallied by SMS Message, Not Alert*

Each SMS message in an alert counts as a separate Operational Messaging credit. Lengthening a text alert can multiply its credit use.

### Very Old Phones May Not Handle Multiple Messages Well

Many smartphones have built-in software to receive multi-part SMS messages and recombine them, so your recipients see one full message when they open their text app.

Older phones do not have this technology. They may deliver your multi-part messages out of order, or occasionally miss message parts.

#### *We Recommend Multiple Modes on All Critical Alerts*

This will ensure recipients with older phones have other ways to access your alert if their phone does not deliver multi-part SMS effectively.

## Available for CAP Inbound Text Alerts

The longer limit also means more room for content from the CAP notification, so we added Include: options in the CAP Notification Rule settings. Choose which portions of the CAP content you want to include automatically in your SMS alert. For each portion you include, you can optionally add label text.

Notification content:

Text Email Voice RSS Twitter Facebook CAP

Message Body:

tempus. Donec vitae sapien ut libero venenatis faucibus. Nullam quis ante. Etiam sit amet orci eget eros faucibus tincidunt. Duis leo. Sed fringilla mauris sit amet nibh. Donec sodales sagittis magna. Sed consequat, leo eget bibendum sodales, augue velit cursus nunc.

Include Event

Event Label

Include Headline

Headline Label

**Note: These settings appear in the CAP Notification Rule, not the Alert Send screen**

### *Including Lots of Content May Still Truncate Messages*

The new SMS length limit of 600 characters is much longer, but CAP messages can contain many fields with text.

If you include all fields and adds labels, your message may exceed the 600 character limit, which would result in truncated messages. Consider testing your content configuration to see how many characters it generates.

# Add Targetable Addresses to Recipient Data

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Now you can add addresses to recipient accounts so you can send them location-based alerts. Rave Alert supports both manual and bulk loaded addresses.

## In This Section

[Rave Alert Automatically Verifies and Geocodes Address Data](#)

[Add Addresses Manually or Bulk Load with SmartLoader](#)

[Up to 3 Addresses per Recipient](#)

## Rave Alert Automatically Verifies and Geocodes Address Data

Typos, mistakes, and other data issues can make unverified address data hard to use.

Rave Alert takes care of this for you, comparing each address to geographic databases to ensure you target the right location for alerts.

### ***Rave Alert Performs Multiple Checks to Ensure Accurate Useful Data***

Rave Alert matches each address entered with its geographic location, ready to use in targeting alerts.

We know addresses can have typos or colloquial name differences, so when a check does not return an exact match, Rave Alert automatically looks for the closest equivalent within the same area.

## Add Addresses Manually or Bulk Load with SmartLoader

Add address data however you add your other recipient data. Admins can edit recipient accounts manually or use new fields in the SmartLoader User Management specification.








See more detail on the new loader fields in the Help Center.

## Up to 3 Addresses per Recipient

Your recipients move from home to class, to work, and more. So Rave Alert lets you reach them in all these places.

Each recipient can have up to three addresses associated with their account.

### Addresses

NAME	ADDRESS	ACTION
Address (1)	600 Boll Circ, Enterprise, IL, 36330, USA	 
Address (2)	102 Wick Rd, Borjville, IL, 06543, USA	 
Address (3)	912 rock rd, Naperville, IL, 60540, USA 	 

Exact match not found for this address. It has been geocoded to the following address: Naperville, Illinois, 60540.

**SAVE** **CANCEL**

### Add an Address

**Street Address \***

**City/Municipality \***

**State/Province \***

**Zip Code /Postal Code \***

**Country \***

**SAVE**

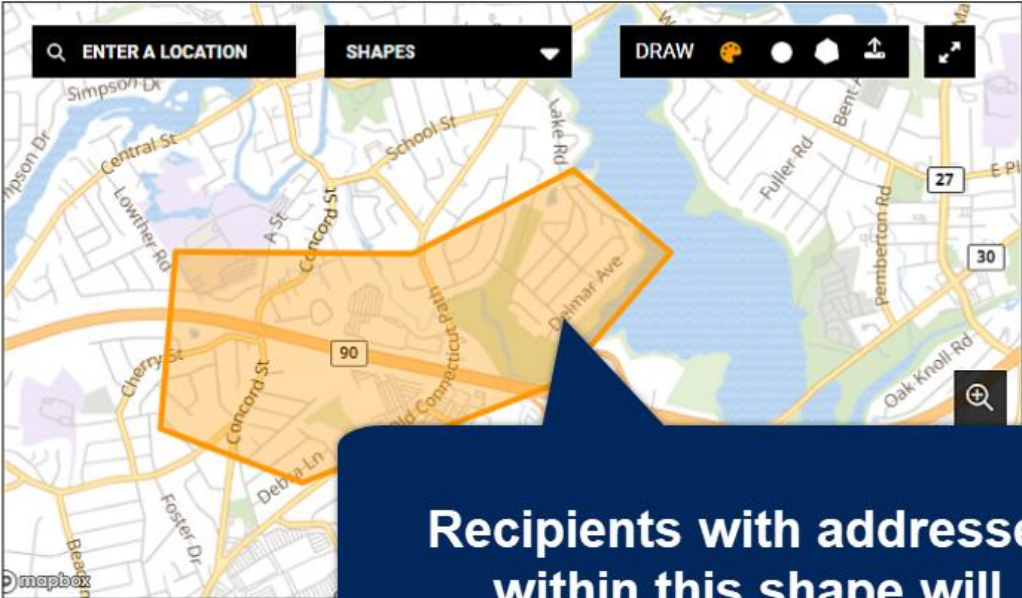
They will receive geo-targeted messages containing any of these locations.

### Set Delivery Targets

**FILTERS**

Geography

Area Description:



Map controls: ENTER A LOCATION, SHAPES, DRAW, mapbox

Set Expiration Time ▲

Select Expiration for Alerts  
Continue message delivery attempts

0 Days 8 Hours 0 Minutes

**SAVE** CANCEL

# Security Updates

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## In This Section

[Required Multi-Factor Authentication \(MFA\)](#)

[Changes For Clients Using Rave Alert's Built-in Authentication](#)

[Required Multi-Factor Authentication for Administrators](#)

[Decide Whether to Require MFA for Recipient Accounts](#)

[No Impact For Clients Integrating Rave Alert with a SSO Provider](#)

[Email-Only MFA for International Recipients](#)

## Required Multi-Factor Authentication (MFA)

To enhance security, all Rave Alert domains using native login functions now require multi-factor authentication for administrators.

### *No Changes for Clients Using SSO*

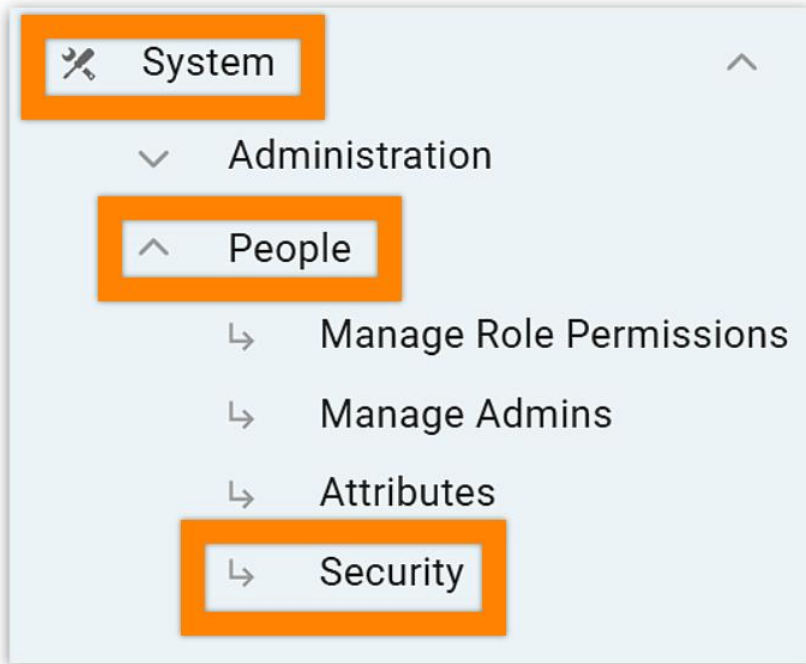
Your domain inherits MFA requirements directly from your integrated system. The changes in this release do not affect your domain.

## Changes For Clients Using Rave Alert's Built-in Authentication

### Required Multi-Factor Authentication for Administrators

Starting with this release, all admins must complete multi-factor authentication to log into Rave Alert. This change reflects industry best practices to protect your recipient information.

You can choose whether to use email, text message, or both options for your MFA settings. To change acceptable formats, open the System — People — Security page and change settings under the Default Token Device section.



### Multi-factor Authentication

Require For:

Everyone

Default Token Device:

Text

Multi-factor Authentication via Text is not supported for international phone numbers. Please ensure that you allow alternate devices if you have users outside of North America.

Allow user to select alternate device

Remembered Devices:

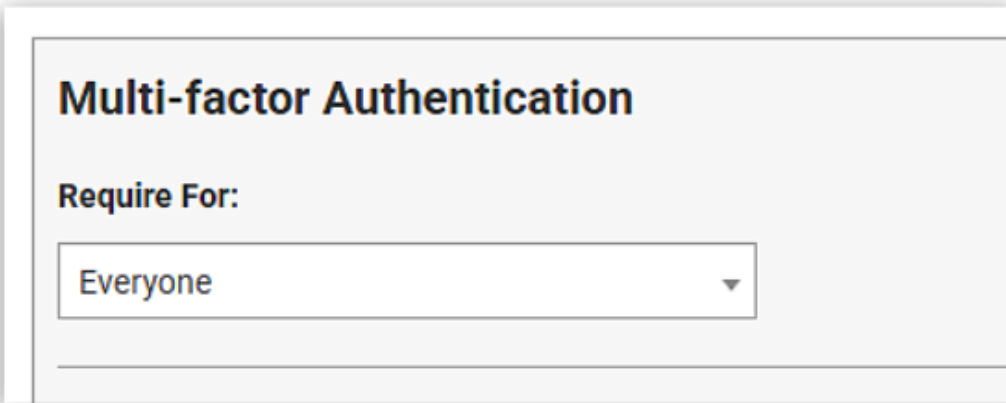
Users may choose to remember device for 24 Hours

## Decide Whether to Require MFA for Recipient Accounts

By default, Rave Alert requires MFA for all logins, whether an admin sending an alert or a recipient reviewing their contact information.

You can choose whether to use this additional security for your recipients.

To require recipients to complete MFA to log in, select the **Everyone** option in the Require For: field on the Security page. To only require admins, set this option to **All Admins**.



The screenshot shows a configuration panel titled "Multi-factor Authentication". Below the title is a label "Require For:" followed by a dropdown menu. The dropdown menu is currently set to "Everyone".

## No Impact For Clients Integrating Rave Alert with a SSO Provider

Clients who use an SSO provider like Okta or Active Directory to manage logins to Rave Alert are not affected by this change. Your logins will continue inheriting all MFA settings from your integrated system.

### ***We Recommend All SSO Users Protect Their Data with MFA***

This release will not change any settings for your SSO-integrated domain.

We recommend reviewing your security requirements and adding MFA if you do not already use it.

## Email-Only MFA for International Recipients

Motorola Solutions continuously updates our systems to enhance security. International phone numbers are frequent targets for bad actors across the industry.

To keep our systems secure, this release restricts Rave Alert users outside of the US and Canada to only email-based multi-factor authentication (MFA). If their organization requires MFA, they will receive all confirmation codes to their registration email address.

### *If You Choose to Use MFA with International Users*

International users are those with international phone numbers registered outside of the US and Canada.

If you enable multi-factor authentication for your domain and have international users, either choose email as your default device for confirmation, or enable the 'Users can choose alternate device' option.

**SYSTEM** Administration People

### Security

**Multi-factor Authentication**

Require For:  
All Roles

Default Token Device:  
Text

Multi-factor Authentication via Text is not supported for international phone numbers. Please ensure that you allow alternate devices if you have users outside of North America.

Allow user to select alternate device

# Improvements to User and List Management

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## In This Section

[New, More Flexible Parameters for Query Lists](#)

[Remove User Lists From Alert Targeting](#)

[Set Any List as Restricted from Alert Sending](#)

[Limit Which Administrators Can Change This Setting](#)

[Dedicated List for All Portal Opt-in Users](#)

[Search Recipient Accounts Using SIS ID](#)

## New, More Flexible Parameters for Query Lists

Rave Alert query lists let you create dynamic recipient lists based on specific traits. The lists collate for each alert-send, staying accurate over time.

This release makes query lists even more powerful with parameters allowing partial matches for strings of text. These parameters can help you reach exactly the list members you need across your complex organization.

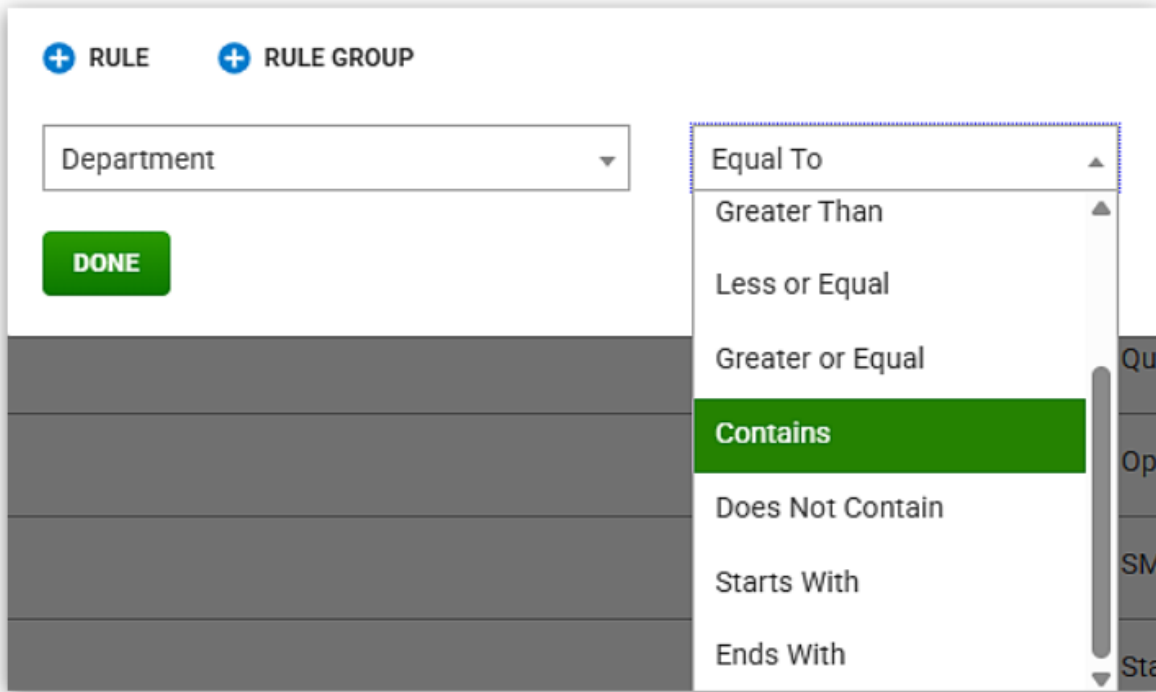
The new parameters are:

- Contains
- Does Not Contain
- Starts With
- Ends With

**Create List** [Close]

List Name  [?]

List Source  People  Query  CSV  Opt-in



They are only available for string attributes.

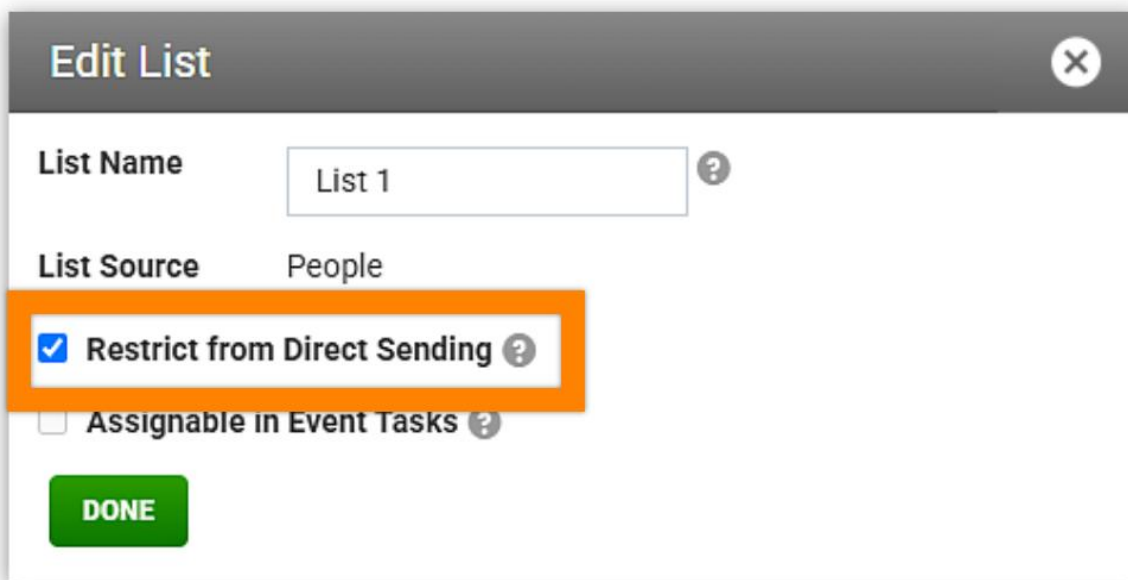
## Remove User Lists From Alert Targeting

Beyond sending alerts to the right people, you also use Rave Alert lists to segment your recipients and portal users and assign those segments to the right administrators.

This release makes it easier to perform this important delegation without accidentally messaging entire branches or departments in your organization.

### Set Any List as Restricted from Alert Sending

This release makes it easy to exclude these access-management lists from alert targeting options. All lists now have an option to restrict them from appearing on any alert through the admin console.



**Edit List** [X]

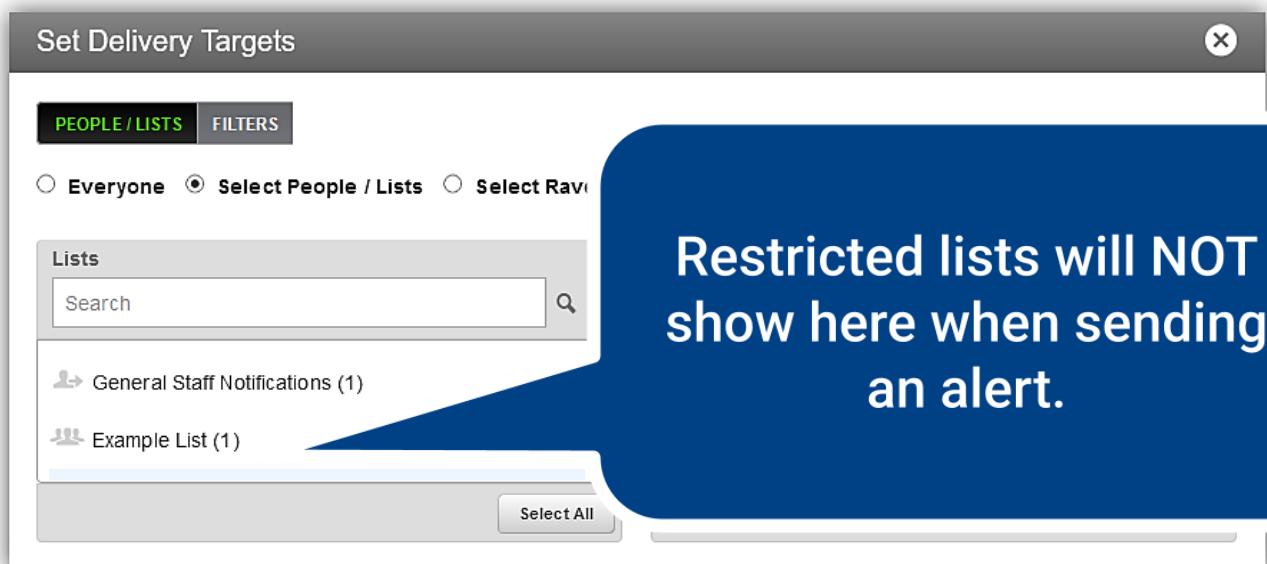
List Name: List 1 [?]

List Source: People

Restrict from Direct Sending [?]

Assignable in Event Tasks [?]

**DONE**



**Set Delivery Targets** [X]

**PEOPLE / LISTS** FILTERS

Everyone  Select People / Lists  Select Rave

Lists

Search [Q]

General Staff Notifications (1)

Example List (1)

Select All

**Restricted lists will NOT show here when sending an alert.**

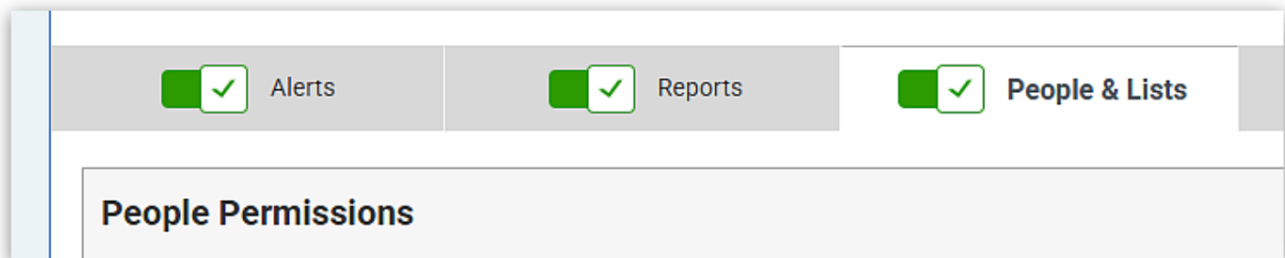
## ***Restricting an Existing List Will Remove It from All Alert Templates***

If you change this setting for a list that currently appears on alert templates, it will automatically be removed from that list.

If you change your mind, you can uncheck this option and Rave Alert will automatically re-add the list to all templates it was included on.

### **Limit Which Administrators Can Change This Setting**

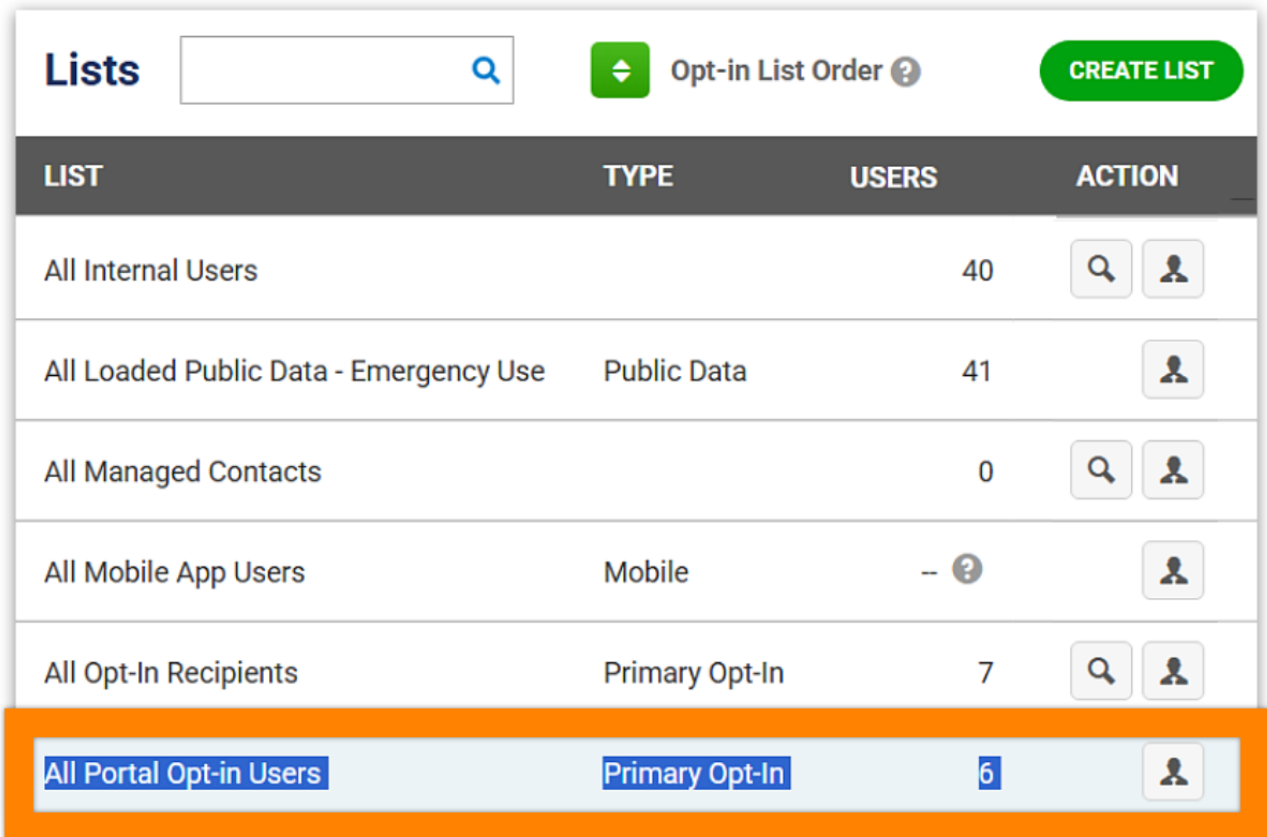
You can enable this tool for admins through Role-Based Access Controls. Find the checkbox for this option in the List Permissions section.













## Dedicated List for All Portal Opt-in Users

Rave Alert's default system-managed lists are a powerful tool to quickly and easily reach everyone in a category. Each time you target them with an alert, the system pulls every contact matching the category, so they are always up-to-date.

This release adds a dedicated system list for All Portal Opt-in Users. This list will target all opt-ins through public portals like Smart911 or referral URLs.



LIST	TYPE	USERS	ACTION
All Internal Users		40	 
All Loaded Public Data - Emergency Use	Public Data	41	
All Managed Contacts		0	 
All Mobile App Users	Mobile	-- 	
All Opt-In Recipients	Primary Opt-In	7	 
All Portal Opt-in Users	Primary Opt-In	6	

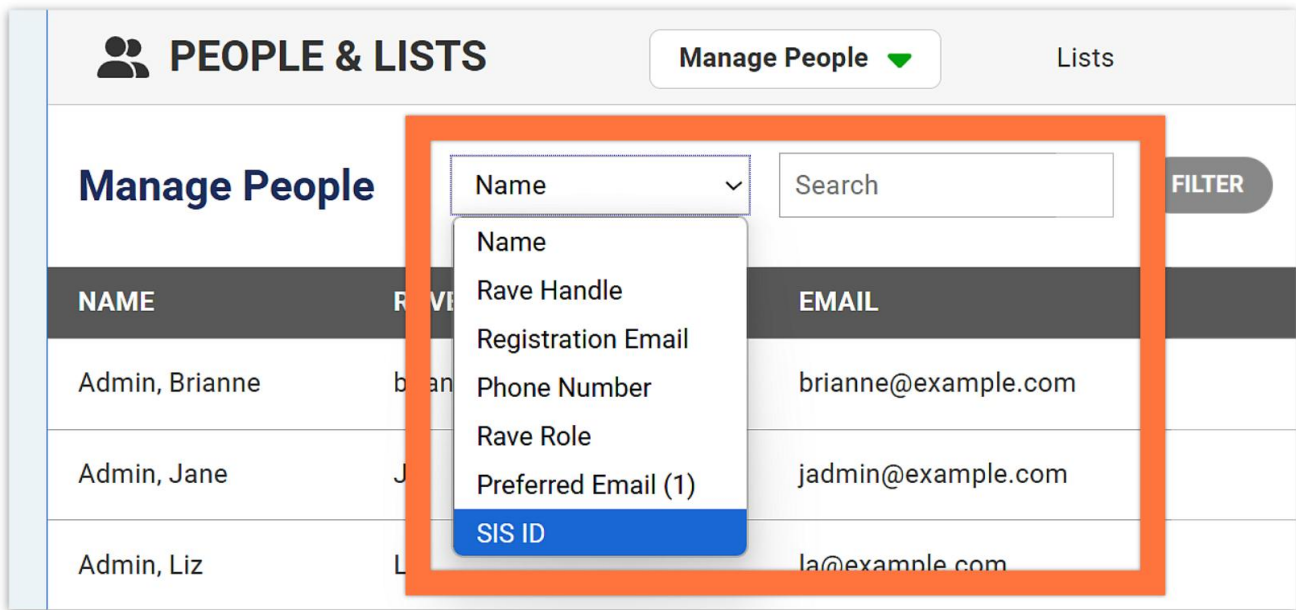
### *Use This List for Portal Users Only, Not Keyword Opt-ins*

Rave Alert now has two system-managed opt-in lists, so you can accurately reach your recipients.

Use the new **All Portal Opt-in Recipients** list for reaching recipients who used online portals to register. Use the existing **All Opt-In Recipients** list to include recipients registered by SMS keyword.

## Search Recipient Accounts Using SIS ID

This release adds SIS ID to the search options on all recipient search pages in the Admin Console.



The screenshot shows the 'Manage People' interface in the Admin Console. The page title is 'PEOPLE & LISTS' with a 'Manage People' button and a 'Lists' link. The main heading is 'Manage People'. Below this is a search bar with a 'Name' dropdown menu, a 'Search' input field, and a 'FILTER' button. A dropdown menu is open from the 'Name' dropdown, showing the following options: Name, Rave Handle, Registration Email, Phone Number, Rave Role, Preferred Email (1), and SIS ID. The 'SIS ID' option is highlighted in blue. Below the search bar is a table with columns 'NAME' and 'EMAIL'. The table contains three rows of data:

NAME	EMAIL
Admin, Brianne	brianne@example.com
Admin, Jane	jadmin@example.com
Admin, Liz	la@example.com

# Expanded Reporting Options

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## In This Section

[Pull Custom Alert Reports from Up to Five Years Ago](#)

[Find, Filter, and Sort Alert Reports](#)

[Filter Search Results by Date, Keyword, and Sender Last Name](#)

[Sort By the Sent Time, Name, and Respondent Count](#)

[Easily Return to Default Report Order](#)

[New Search Information to Support Filter Stacking](#)

[Download Detailed Records for a Managed Contacts Load](#)

[See Clear Opt-In Counts in Registration Reports](#)

[See Unsubscribed Status in Email Reports](#)

## Pull Custom Alert Reports from Up to Five Years Ago

Compare your alert usage year-over-year. When making custom alert reports in the My Reports page, you can now choose data ranges up to five years ago.

Use the Date Range picker to navigate to the dates you want to view

### ***Each Report Can Contain Up to One Year of Consecutive Data***

If you want to view data for more than a year, generate multiple reports for each 365 day segment.

# Generate Report



Name:

Name Your Report

Report Type:

Alert History

Date Range:

04/17/2023 12:00 PM 04/01/2024 12:00 PM

GENERATE

CANCEL

April 2023

Sun	Mon	Tue	Wed	Thu	Fri	Sat
26	27	28	29	30	31	1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	1	2	3	4	5	6

12 : 00 PM

## Find, Filter, and Sort Alert Reports

Find a past alert report faster and easier with improvements to the History and Archived History pages.

### Filter Search Results by Date, Keyword, and Sender Last Name

The filter option opens a new section for you to refine your search results. Combine filters for sent date, keywords in reports, and sender name.

### Alert Reports

Applied filters (2): Date range: 12/01/2025 12:00 AM - 12/04/2025 12:00 PM ×  
Sender last name: System × [Clear All](#)  × ☰

MOVE	SENT ↕	LIST	NAME ↕	METHODS	USERS	RESPONDENTS ↕	SENDER	STATUS	ACTION
<input type="checkbox"/>	12/04/25 08:25 AM		Winter Weather Advisory	📶	0	0	System	Completed	<input type="text" value=""/>
<input type="checkbox"/>	12/04/25 08:25 AM		Winter Weather Advisory	📶	0	0	System	Completed	<input type="text" value=""/>
<input type="checkbox"/>	12/04/25 08:21 AM		Cold Weather Advisory	📶	0	0	System	Completed	<input type="text" value=""/>
<input type="checkbox"/>	12/04/25 08:19 AM		Special Weather Statement	📶	0	0	System	Completed	<input type="text" value=""/>

× ☰

### REPORTS

Alert Reports ▾ Registration Report

### Alert Reports

Applied filters (2): Date range: 12/01/2025 12:00 AM - 12/04/2025 12:00 PM ×  
Sender last name: Steen × [Clear All](#)

MOVE	SENT ↕	LIST	NAME ↕	METHODS
<input type="checkbox"/>	12/04/25 08:25 AM		Winter Weather Advisory	📶
<input type="checkbox"/>	12/04/25 08:25 AM		Winter Weather Advisory	📶
<input type="checkbox"/>	12/04/25 08:21 AM		Cold Weather Advisory	📶

### Filter By

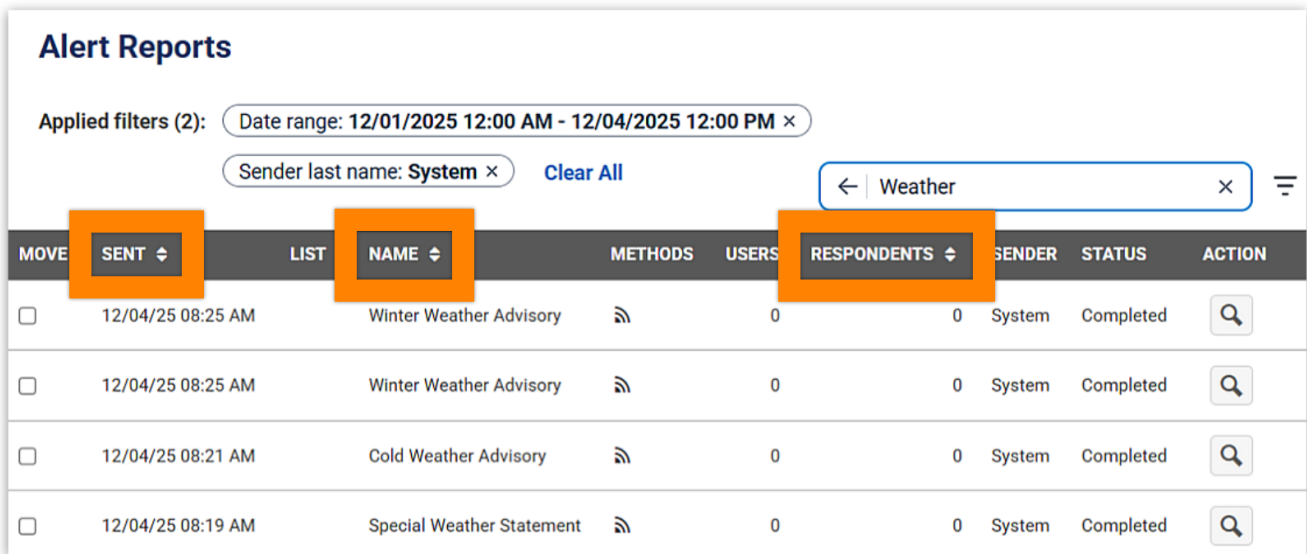
**Date range**  
12/01/2025 12:00

**Keyword**

**Sender Last Name**

## Sort by the Sent Time, Name, and Respondent Count

You can now sort the report list by clicking the headers for **Sent**, **Name**, and **Respondents**.

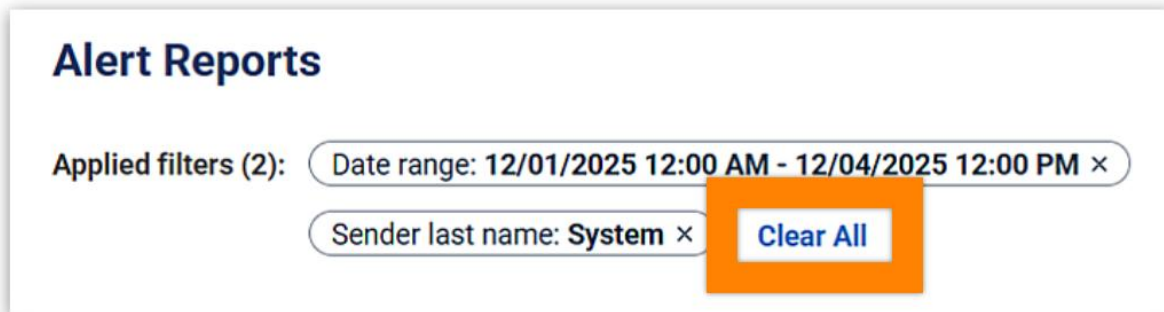


The screenshot shows the 'Alert Reports' interface. At the top, there are filters: 'Date range: 12/01/2025 12:00 AM - 12/04/2025 12:00 PM' and 'Sender last name: System'. A 'Clear All' button is visible. Below the filters is a search bar containing 'Weather'. The table below has columns: MOVE, SENT, LIST, NAME, METHODS, USERS, RESPONDENTS, SENDER, STATUS, and ACTION. The 'SENT', 'NAME', and 'RESPONDENTS' headers are highlighted with orange boxes. The table contains four rows of alert reports.

MOVE	SENT	LIST	NAME	METHODS	USERS	RESPONDENTS	SENDER	STATUS	ACTION
<input type="checkbox"/>	12/04/25 08:25 AM		Winter Weather Advisory		0	0	System	Completed	
<input type="checkbox"/>	12/04/25 08:25 AM		Winter Weather Advisory		0	0	System	Completed	
<input type="checkbox"/>	12/04/25 08:21 AM		Cold Weather Advisory		0	0	System	Completed	
<input type="checkbox"/>	12/04/25 08:19 AM		Special Weather Statement		0	0	System	Completed	

## Easily Return to Default Report Order

At any time, an admin can click the “Clear All” button to return to the page default with the newest alert reports listed first.



You can also remove individual filters by clicking the x on their entry in the applied filter section.

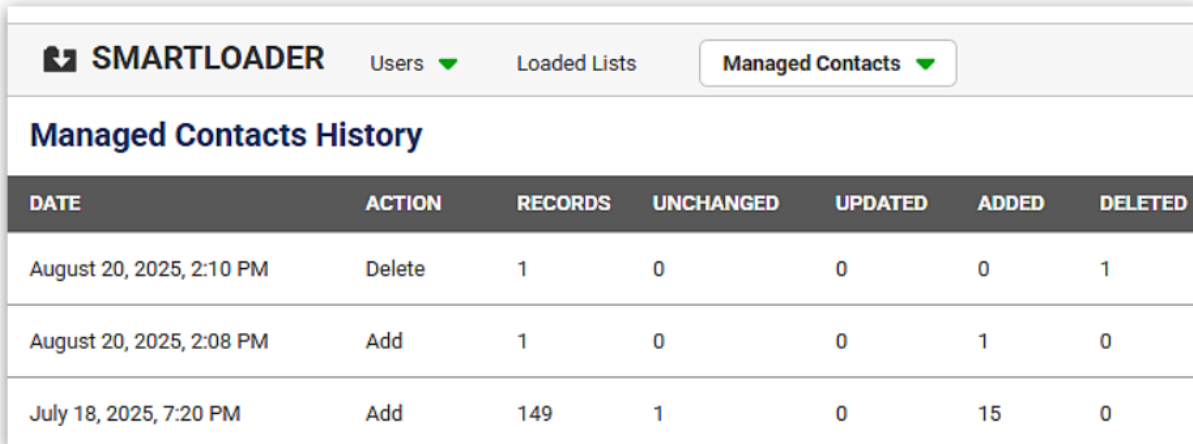
## New Search Information to Support Filter Stacking

The new filters allow clients to combine multiple stipulations for search results. This could result in longer processing times for report lists. If a query results in too-long processing time, Rave Alert will display a new error message.

## Download Detailed Records for a Managed Contacts Load

View detailed per-user records for Managed Contacts loads for up to a week after each load process. This report includes records and error messages for each process.

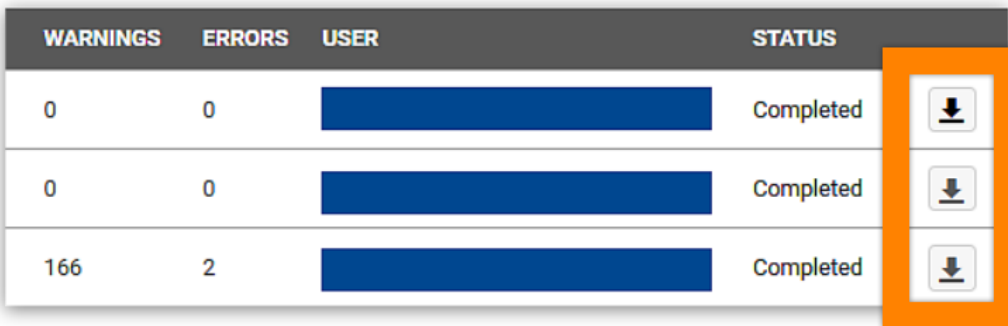
To view this new report, go to the SmartLoader tab, Managed Contacts page, Managed Contacts History section.



The screenshot shows the SMARTLOADER interface with the 'Managed Contacts' dropdown selected. Below the navigation bar is the 'Managed Contacts History' section, which contains a table with the following data:

DATE	ACTION	RECORDS	UNCHANGED	UPDATED	ADDED	DELETED
August 20, 2025, 2:10 PM	Delete	1	0	0	0	1
August 20, 2025, 2:08 PM	Add	1	0	0	1	0
July 18, 2025, 7:20 PM	Add	149	1	0	15	0

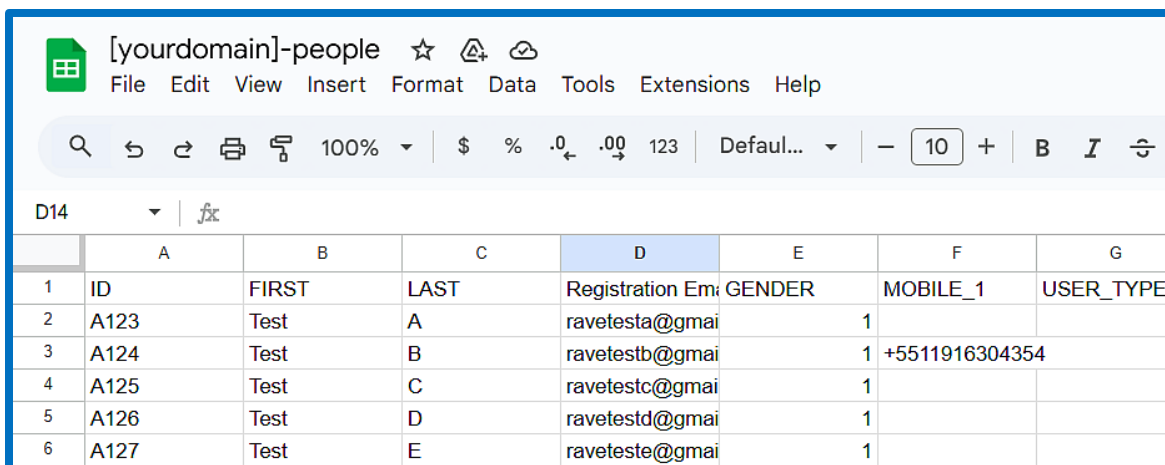
At the end of a record row, select the new download button.



The screenshot shows a table with columns: WARNINGS, ERRORS, USER, and STATUS. The USER column contains redacted names. The STATUS column shows 'Completed' for all rows. A download icon (a square with a downward arrow) is located at the end of each row, and these icons are highlighted with an orange box.

WARNINGS	ERRORS	USER	STATUS
0	0	[REDACTED]	Completed
0	0	[REDACTED]	Completed
166	2	[REDACTED]	Completed

This downloads a .CSV file with the records, changes, and errors in the load process.



The screenshot shows a Google Sheets spreadsheet titled '[yourdomain]-people'. The spreadsheet contains the following data:

	A	B	C	D	E	F	G
1	ID	FIRST	LAST	Registration Em	GENDER	MOBILE_1	USER_TYPE
2	A123	Test	A	ravetesta@gmai	1		
3	A124	Test	B	ravetestb@gmai	1	+5511916304354	
4	A125	Test	C	ravetestc@gmai	1		
5	A126	Test	D	ravetestd@gmai	1		
6	A127	Test	E	raveteste@gmai	1		

## See Clear Opt-In Counts in Registration Reports

Get information on your recipient opt-ins and community outreach more clearly. The Rave Alert registration report now displays separate counts for different opt-in types on your domain.

Registration	
Users	
Registered Users	585
Portal Opt-in	1,083
SMS Opt-in	1
Loaded Public Data	7

The new categories are:

- **Registered Users**  
All Standard Users loaded into your system, Managed Contacts, and Rave Guardian users
- **Portal Opt-in**  
Recipients who opt-in to your alerts through the Smart 911 portal or a Referral URL
- **SMS Opt-in**  
Recipients who opt-in to your alerts using an SMS keyword, when the phone number they register is not associated with an existing user account.

## Keyword Opt-ins Associated with Existing Accounts Are Not Included in This Total

This count shows how many new phone numbers have registered with SMS Opt-in Keywords.

If an existing Registered User signs up through a keyword with a number already associated with their account, they will not be included in this SMS Opt-in total.

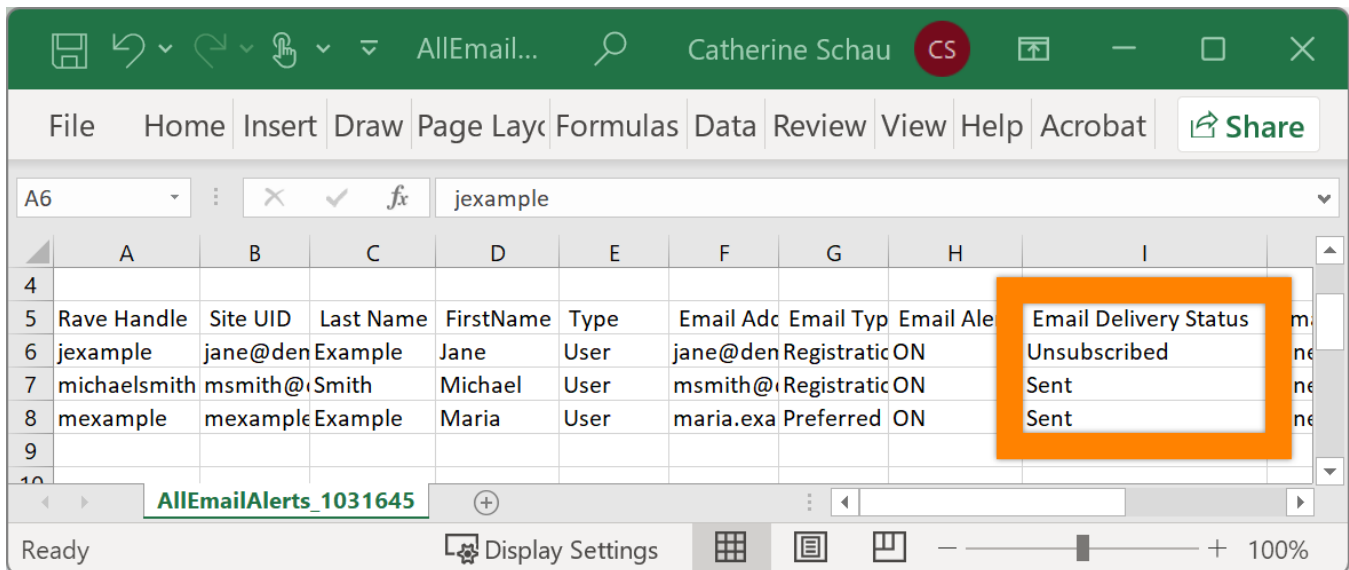
- **Loaded Public Data**

Any recipients added through loaded landlines and loaded mobile data

## See Unsubscribed Status in Email Reports

Sometimes undelivered messages are a good thing. Our system honors unsubscribe requests from email alert recipients and does not deliver messages to those recipients even if they are selected on an alert.

In the Email Details report, you can now see when a targeted email addresses did not receive the message because they opted out. A new Unsubscribed status displays for these recipients in the Email Delivery Status column.



	A	B	C	D	E	F	G	H	I
4									
5	Rave Handle	Site UID	Last Name	FirstName	Type	Email Adc	Email Typ	Email Ale	Email Delivery Status
6	jexample	jane@den	Example	Jane	User	jane@den	Registratic	ON	Unsubscribed
7	michaelsmith	msmith@	Smith	Michael	User	msmith@	Registratic	ON	Sent
8	mexample	mexample	Example	Maria	User	maria.exa	Preferred	ON	Sent
9									
10									

# Delegation Tools for Admin Management

## In This Section

[Distribute Admin Management with Per-Role Permissions](#)

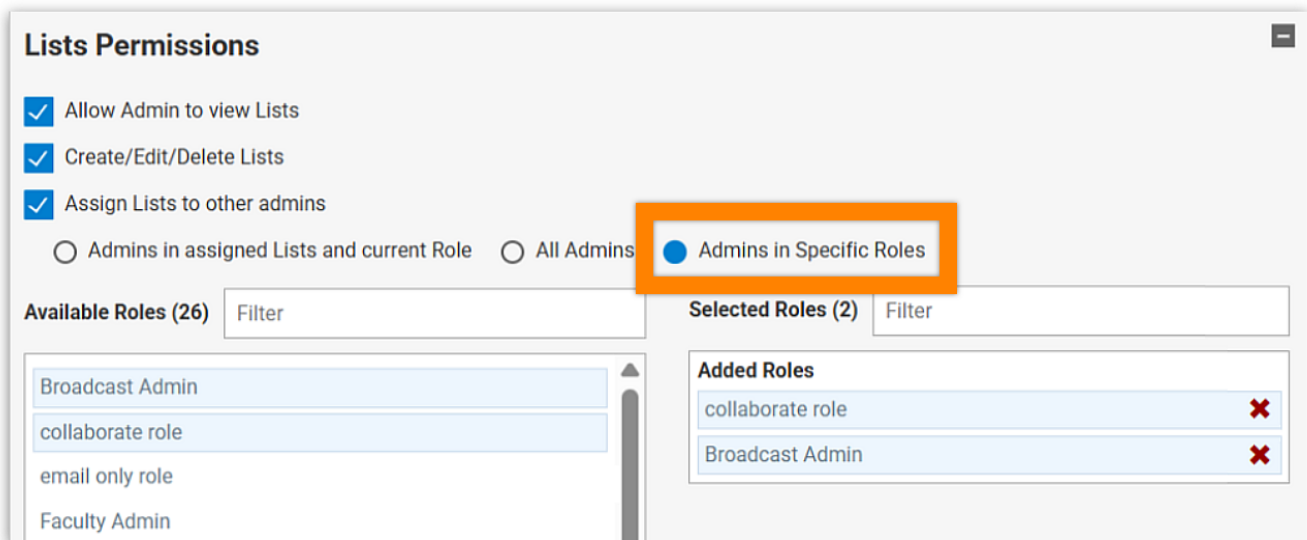
[Supports Override Permissions Just Like Other RBAC Settings](#)

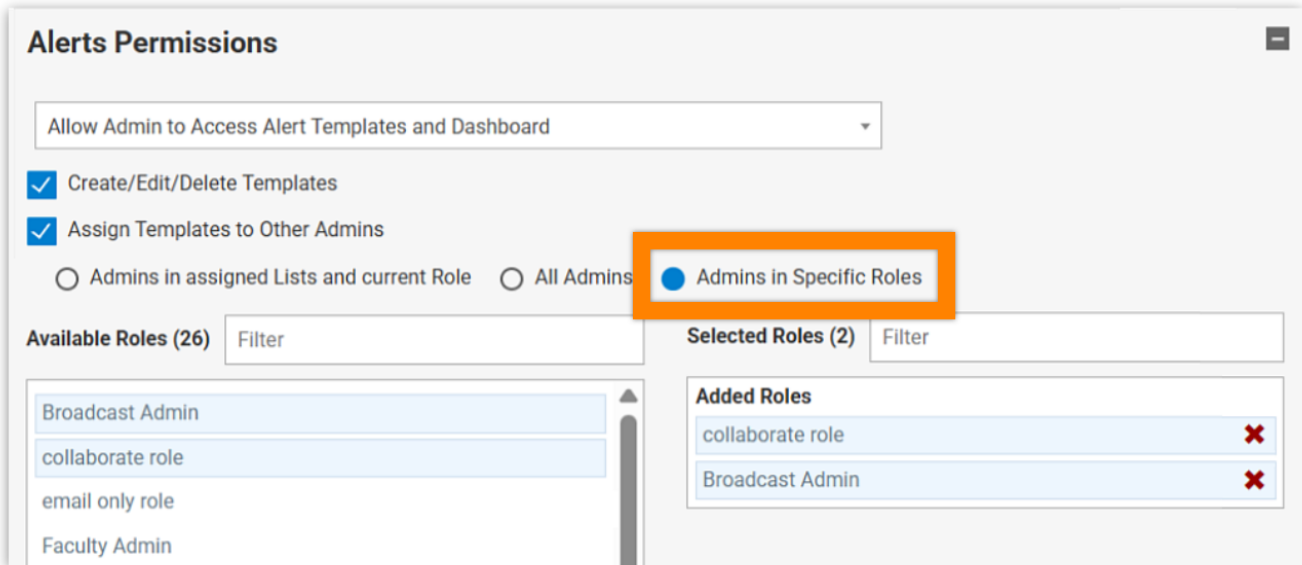
## Distribute Admin Management with Per-Role Permissions

You manage admin accounts across departments and locations, with different needs and relationships.

Rave Alert now provides more flexibility to distribute admin management in line with those needs. You can granularly assign which admins can manage different admin roles using new options in our Role-Based Access Controls.

When configuring who admins can assign templates or alerting lists to, you can now set a specific list of other roles.





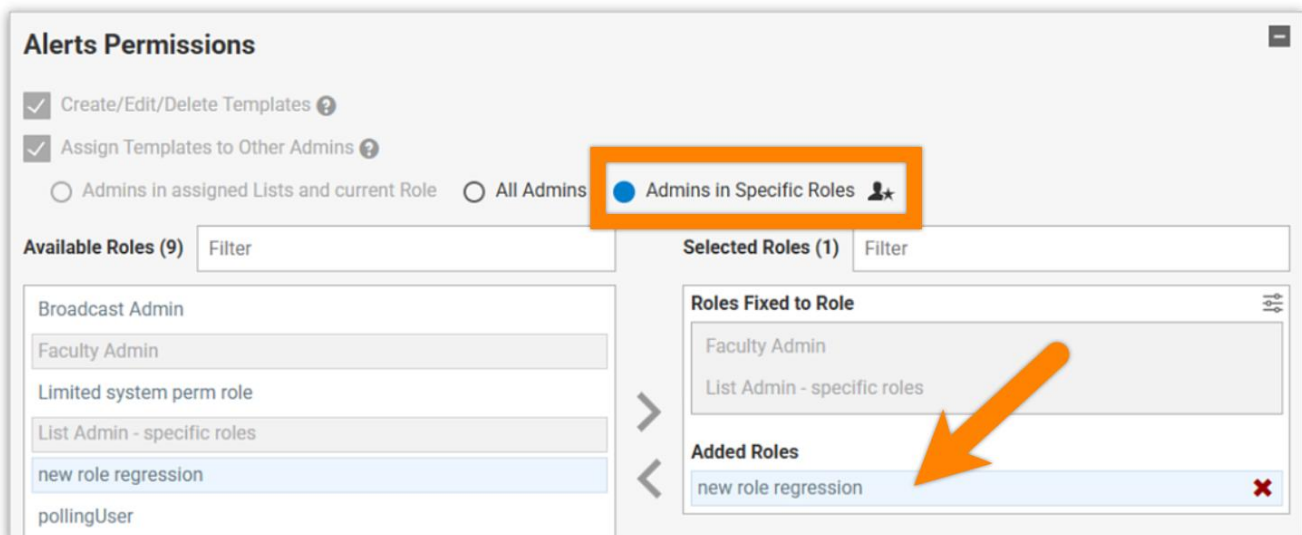
This option is available separately for managing alert templates and managing delivery lists. You can combine the options in whatever way matches your management schema.

This allows the admin to control what alerts these other roles can send and who they can select as recipients. The admin will only see these assigned roles in parts for Rave Alert where they can manage access.

## Supports Override Permissions Just Like Other RBAC Settings

You can combine settings at the role level with additional permissions for an individual administrator account. This gives you maximum flexibility to set permissions as you need them.

### Permission as it appears in an individual admin account on the Manage Admins page



# Updated NWS and IPAWS Options

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## In This Section

[Updated Weather Warning Names](#)

[Support for New IPAWS MEP Code](#)

[Two More NWS Event Codes](#)

## Updated Weather Warning Names

The National Weather Service periodically updates their names for weather events.

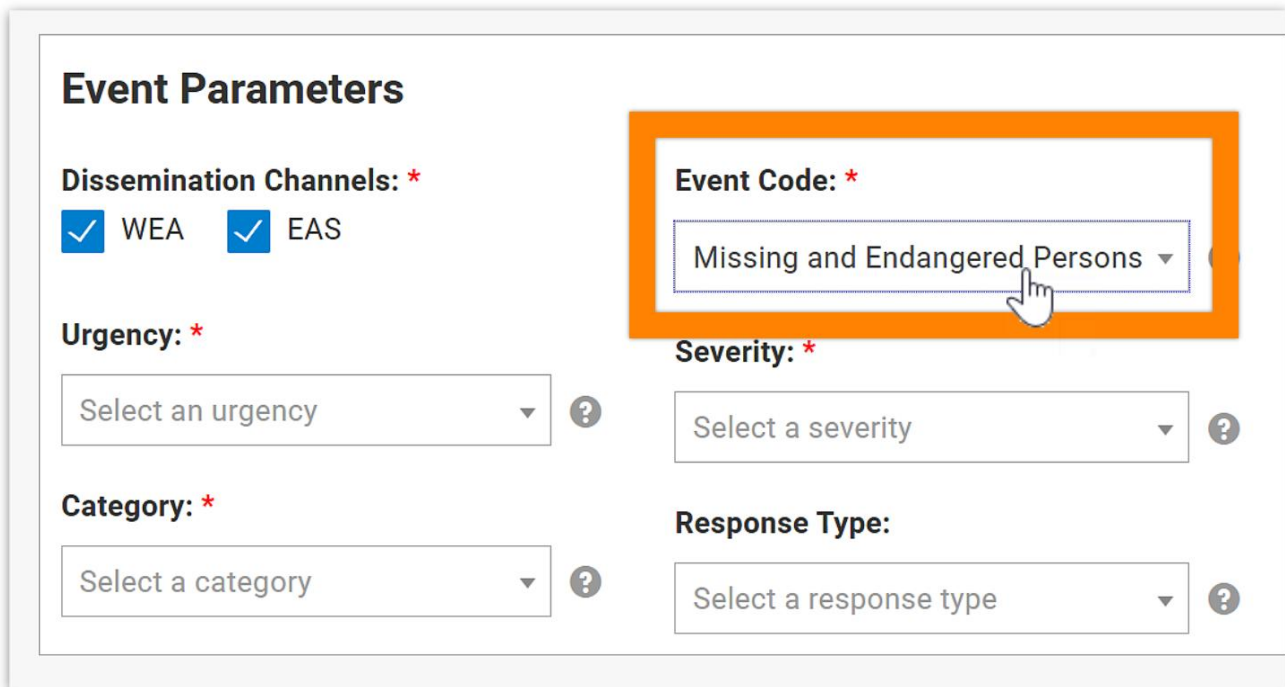
This release updates Rave Alert's Event Types options in Inbound CAP Profiles to match these new names:

- What was **Excessive Heat Watch** is now **Extreme Heat Watch**
- What was **Excessive Heat Warning** to **Extreme Heat Warning**

## Support for New IPAWS MEP Code

IPAWS is adding a new Event Code, **MEP (Missing and Endangered Persons)**, to centralize missing person incidents that fall outside of AMBER alerts.

This release adds MEP as an event code option in Rave Alert's IPAWS settings. You can choose the MEP code when sending an IPAWS alert or while configuring IPAWS profiles.



**Event Parameters**

**Dissemination Channels: \***  
 WEA  EAS

**Urgency: \***  
Select an urgency ?

**Category: \***  
Select a category ?

**Event Code: \***  
Missing and Endangered Persons

**Severity: \***  
Select a severity ?

**Response Type:**  
Select a response type ?

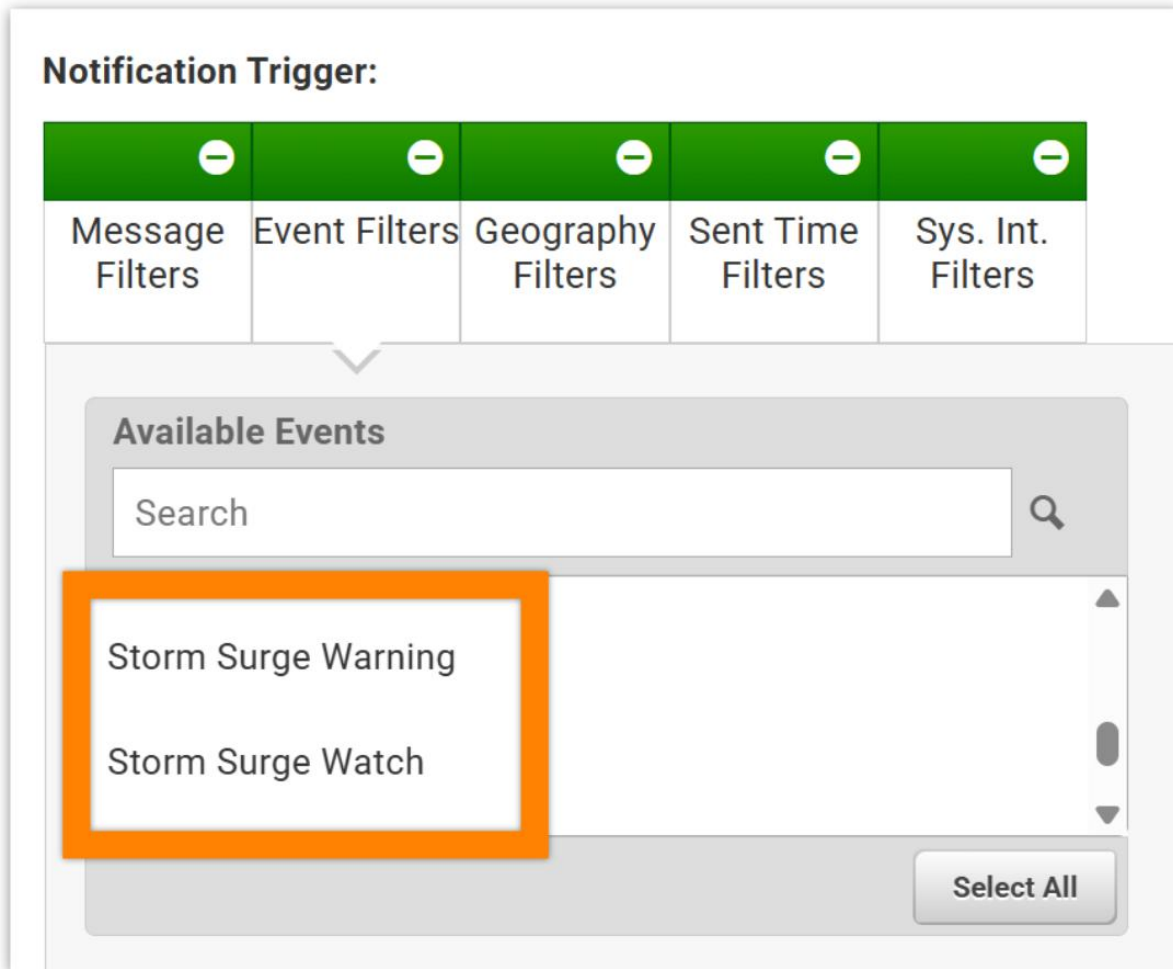
See this FEMA publication for more details on the MEP code:

[https://www.fema.gov/sites/default/files/documents/missing\\_and\\_endangered\\_persons\\_event\\_code-ipaws\\_users\\_conference\\_2024.pdf](https://www.fema.gov/sites/default/files/documents/missing_and_endangered_persons_event_code-ipaws_users_conference_2024.pdf)

## Two More NWS Event Codes

This release adds two event codes to the weather alerts you can rebroadcast to your recipients:

- Storm Surge Watch
- Storm Surge Warning



Add these new event codes in the CAP Rule options to automatically activate Rave Alert to rebroadcast this kind of notification from the National Weather Service.

# Appearance and Labels

## X Labels Across the Platform

We have updated all labels and logos across Rave Alert for the X social media platform.

The screenshot displays a configuration interface for Rave Alert. It features a yellow circle with the number '2' next to the heading 'Choose Alert Modes' and a blue link for 'MORE INFO'. Below this heading is a row of five alert mode buttons: 'Text' (with a minus sign), 'Email' (with a plus sign), 'Voice' (with a plus sign), 'X' (with a plus sign), and 'Desktop' (with a plus sign). Each button contains an icon representing the mode. Below the alert modes is a yellow circle with the number '3' next to the heading 'Delivery Targets' and a yellow 'ADD' button. A horizontal line separates this section from a 'Summary' section. The 'Summary' section lists three items with yellow arrow icons: 'Alert Details need to be entered', 'Alert Methods need to be selected', and 'Delivery Targets need to be added'. At the bottom of the summary section, there is a 'Tags' label followed by a blue 'EDIT' link and a question mark icon.